

MSSP Buyer's Guide Checklist

What should every IT leader seek in a managed security services provider (MSSP)? Research firm Nemertes offers this advice.

Checklist for an ideal MSSP

In addition to industry expertise and staffing capabilities, enterprises should consider these 10 criteria.

Strategy

- Improvement approach:** Industry-leading framework for proactive improvement
- Risk-based approach:** System for assessing, prioritizing and communicating risks
- Incident approach:** Process for addressing and resolving threat incidents

Services

- SOC and MTDR:** A complete service — 24/7 monitoring, detection, and response
- Environment coverage:** Protection for endpoint, network, cloud, and on-premise
- Intelligence feeds:** Threat intelligence subscriptions are integrated with solutions
- Active threat-hunting:** Proactive searches to find undetected threats

Technologies

- Toolset options:** The provider covers all needs yet works with client's existing tools
- Automation:** Machine learning and SOAR systems to accelerate security processes
- Metrics and dashboarding:** Metrics are tracked and accessible in a unified portal

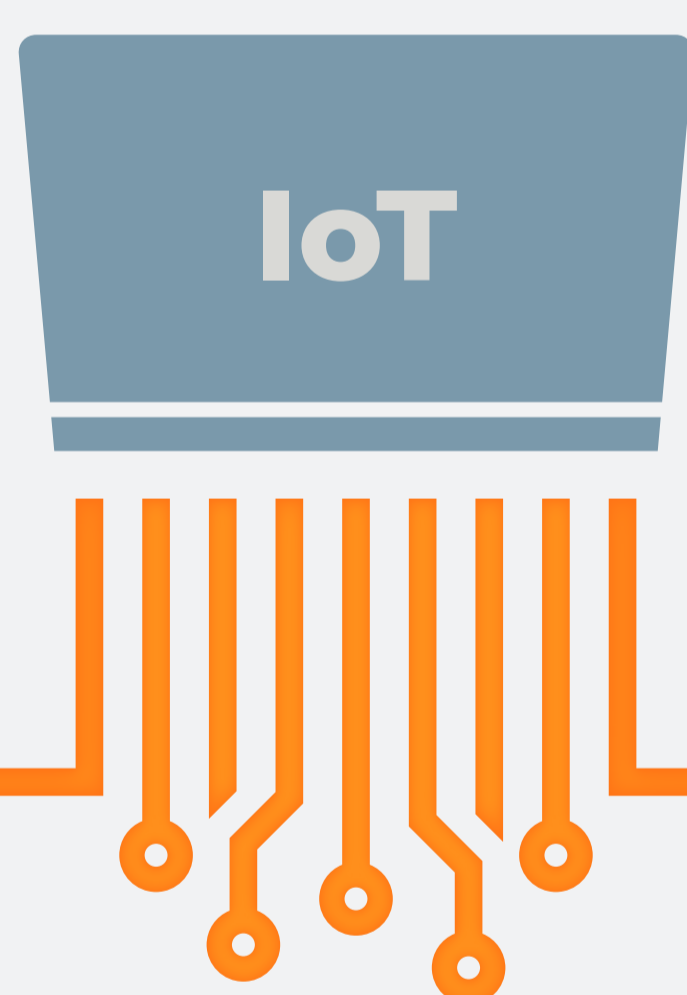
Today's top security challenges

50%

of workloads run outside enterprise data centers, making data harder to protect



Most enterprises have cybersecurity teams smaller than they need



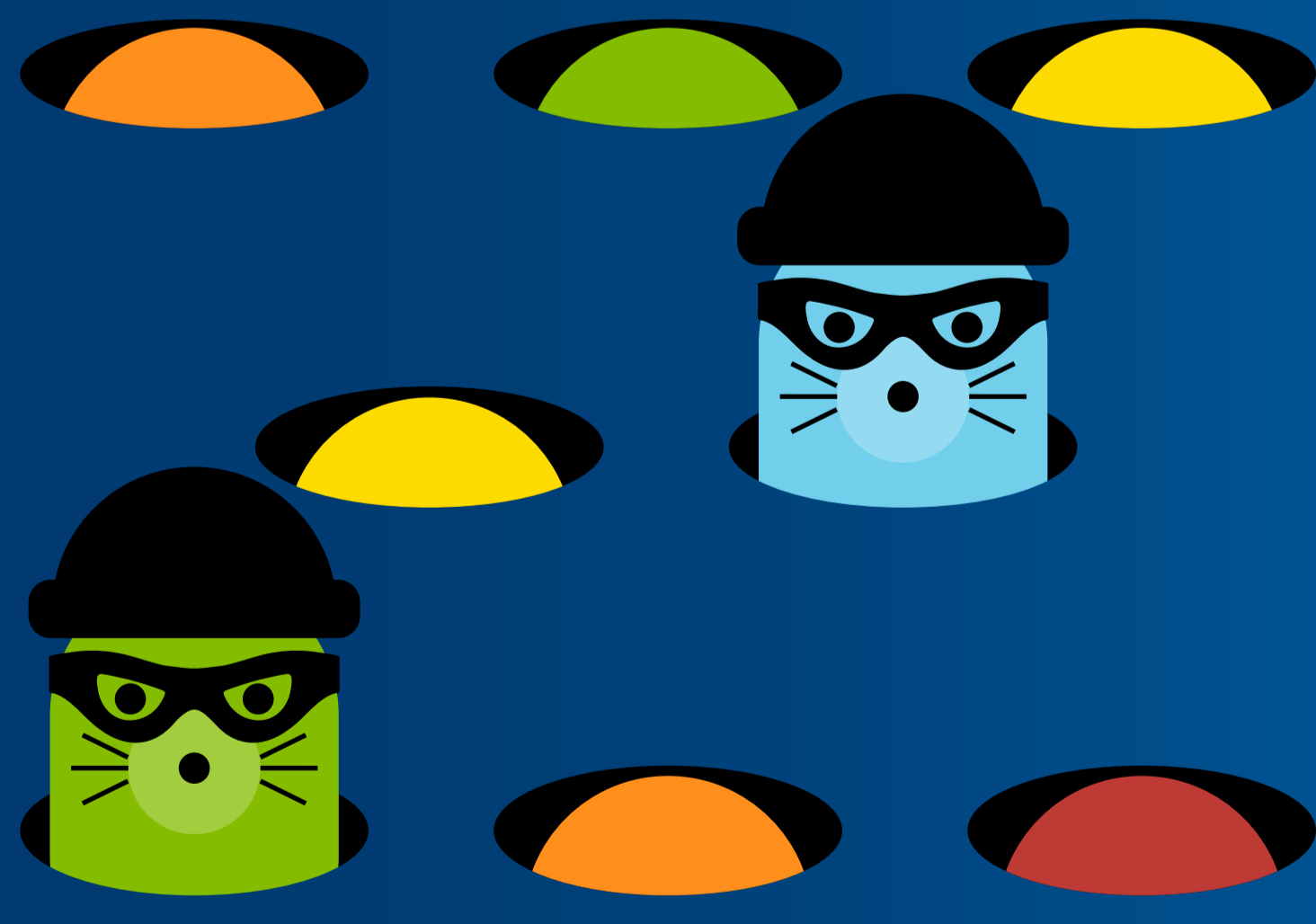
Intelligent devices are prolific yet designed with little concern for security

39%

of the time employees work remotely, widening threat attack surfaces



Agile IT and DevOps increase risks as well as the need for faster response



These challenges result in an endless game of “whack-a-mole” with no prize for success. For most companies, the best option going forward is to partner with one or more MSSPs.

John Burke, CTO
Nemertes

The benefit of an MSSP

Companies with fewer than 2500 employees see an improvement in median time to contain (MTTC) of 50% when moving to an externally managed security operations center.



Get the complete
MSSP Buyer's Guide



READ REPORT

Brought to you by

